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PWSD #2 of Audrain County 19105 Hwy 22, PO Box 457, Mexico, MO 65265 PUBLIC WATER SUPPLY DIST. *2 .tudrain County 581-8230

PWSD #2 Of Audrain County



Dear Water District Customers,

As the new year marks a new beginning in many of our lives, I would like to take this opportunity to thank each one of you for your continued patience & support throughout the many changes in our water system. Last year the District completed the construction of two new wells, well facilities & made many water system improvements. With these upgrades, the District also transitioned to producing & supplying its own water. Please understand we have been working diligently since December of 2017 to address the changes in water chemistry. These processes are ongoing & part of the daily management the District provides.

In March of 2018, the District welcomed a third team member. Cody Walker joined the staff as a Water Operator II focusing on water treatment, system maintenance & customer field support. Although new to the water industry, Cody has picked up the process quickly & passed all MoDNR tests necessary to operate the system. His consistent work ethic & ability to handle varying situations will allow him to be a great asset to the team.

As the District Manager, I am blessed to have such a fantastic support staff. Without Rhonda & Cody, the District would not be moving in the progressive direction it is today. As I have stated in previous correspondence, our commitment to continually adapt & improve the water system has never wavered. The District team has several projects to complete in 2019 that will help improve the overall condition of the water system & will aide in improving the District's management practices.

With Warmest Regards,

Tony King

Tony King, District Manager

PUBLIC NOTICE FOR WATER CUSTOMERS

CHLORAMINES FOR DISINFECTION

In efforts to better serve Audrain PWSD #2 customers, the District will be converting from chlorine to chloramines as a disinfectant in the water system starting March, 2019. This change is intended to benefit our customers by improving the ongoing taste & odor issues throughout the distribution system.

The use of chloramines for disinfection is not a new practice & has been used as an effective disinfectant for many years. Their use in Missouri is extensive with many of the local water suppliers utilizing this practice. A document published on the EPA website entitled "Drinking Water Requirements for States & Public Water Systems" states that chloramines have been used by water utilities since the 1930s. Another document published by the Water Research Foundation in 2016 shows that almost 45% of the US population is served by public water supplies using chloramine.

Water that contains chloramines & meets EPA regulatory standards is safe to use for:

- Drinking
- Cooking
- Bathing
- Other household uses

CHLORAMINES DO NOT POSE A HEALTH HAZARD TO THE GENERAL POPULATION

Chloramines do not pose a health hazard to the general population, but they can be a serious problem to individuals with kidney disease undergoing dialysis on an artificial kidney machine, unless chloramines are reduced to acceptable levels before any treatments. The District has been working with State & County Departments to ensure that everyone involved with the treatment of dialysis patients has been alerted & proper precautions are taken.

CUSTOMERS WITH AQUATIC ANIMALS

Chloramines, like chlorine, are toxic to fish. Therefore, anyone putting fish into water obtained from our distribution system should ensure the fish are properly protected. Local fish & pet shops should be contacted to determine the best measures to manage the chloraminated water supply. Holding water for a period of time, which works well with chlorine, will not work with chloramines, which are a longer lasting disinfectant.

CHANGES & CONCERNS

You do not need to do anything different. The changes in water chemistry will be subtle & more than likely unnoticeable to the customer base. Over time it is the goal of the District to minimize the taste & odor concerns while continuing to provide safe, aesthetically pleasing potable water. However, if you have specific health concerns or conditions, please do not hesitate to consult a physician. Also, technical questions regarding chloramine treatment may be directed to Audrain PWSD#2 at 573 581-8230.

Contact Us

PWSD #2 of Audrain County 19105 Hwy 22, PO Box 457, Mexico, MO 65265 Business Hours: M-F 8a-4p Office (573) 581-8230 Emergency (573) 473-4916 / (573) 721-3733 NEW Window Hours: M-F 8a-4p (lunch 12:30-1:30p)

www.pwsd2audrain.com